FACSIMILE COVER SHEET

RECEIVED

GENTRAL FAX CENTER

JUN 0 8 2004

OFFICIAL

Chry

Done

PAREN #1

The Law Offices of

STRAUB & POKOTYLO

620 Tinton Avenue Bldg. B, 2nd Floor Tinton Falls, NJ 07724-3260

Telephone: 732-542-9070 Facsimile: 732-542-9071 Internet site: www.sp-ip.com

To: U.S. Patent and Trademark Office

Examiner: W. Deane; Group Art Unit 2642

Facsimile No.: (703) 872-9306

Telephone No.: (703) 306-5838

From: Michael P. Straub, Esq.

Date: June 8, 2004

Number of Pages Including Cover: 3

MESSAGE: FORMAL SUBMISSION OF: A Revocation of Any Previously Granted Associate Power's of Attorney and Grant of New Associate Power

of Attorney

Attorney Docket No.: Nynex-27/CIP3 (00-VE02.27)

Applicants: Craig REDING et al.

Serial No.: 09/154,965

Filing Date: September 17, 1998

Title: METHODS AND APPARATUS FOR AUTOMATING THE SERVICING

OF TELEPHONE CALLS INCLUDING CALLS REQUESTING DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION

Examiner: William J. Deane

Group Art Unit: 2642

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (and any accompanying paper(s)) is being facsimile transmitted to the United States Patents and Trademark Office on the date shown below.

Michael	Ρ.	Str	aub				
Type or	pr'	nt.	name	of	person	signing	certification

Signature June 8, 2004
Date

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED
CENTRAL FAX CENTER

JUN 0 8 2004

AFFIAIAI

Attorney Docket No.: Nynex-27/CIP3 (00-VE02.27)

Applicants: Craig REDING et al.

Serial No.: 09/154,965

Filing Date: September 17, 1998

Title: METHODS AND APPARATUS FOR AUTOMATING THE SERVICING

OF TELEPHONE CALLS INCLUDING CALLS REQUESTING DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION

Examiner: William J. Deane

Group Art Unit: 2642

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Revocation of Any Previously Granted
Associate Power's of Attorney and
Grant of New Associate Power of Attorney

Sir:

The undersigned attorney of record hereby revokes any and all previously granted Associate Powers of Attorney and hereby grants the following individuals an Associate Power of Attorney:

Leonard C. Suchyta, Reg. No. 25,707 Adam T. Bernstein, Reg. No. 36,746 Joel Wall, Reg. No. 25,648

Respectfully submitted,

June 8, 2004

Michael P. Straub, Attorney

Reg. No. 36,941 (732) 542-9070

STRAUB & POKOTYLO 620 Tinton Avenue Bldg. B, 2nd Floor Tinton Falls, NJ 07724-3260

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (and any accompanying paper(s)) is being facsimile transmitted to the United States Patents and Trademark Office on the date shown below.

Micha	ael	P. S	traub					
Туре	or	prin	t name	of	person	signing	certif	ication
							June 8,	2004
Signa	atu	re				Ĩ	Date	

2002/003

RECEIVED CENTRAL FAX CENTER

JUN 0 8 2004

OFFICIAL

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Attorney Docket No.: Nynex-27/CIP3 (00-VE02.27)

Applicants: Craig REDING et al.

Serial No.: 09/154,965

Filing Date: September 17, 1998

Title: METHODS AND APPARATUS FOR AUTOMATING THE SERVICING

OF TELEPHONE CALLS INCLUDING CALLS REQUESTING DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION

Examiner: William J. Deane

Group Art Unit: 2642

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Revocation of Any Previously Granted
Associate Power's of Attorney and
Grant of New Associate Power of Attorney

Sir:

The undersigned attorney of record hereby revokes any and all previously granted Associate Powers of Attorney and hereby grants the following individuals an Associate Power of Attorney:

Leonard C. Suchyta, Reg. No. 25,707 Adam T. Bernstein, Reg. No. 36,746 Joel Wall, Reg. No. 25,648

Respectfully submitted,

June 8, 2004

Michael P. Straub, Attorney

Reg. No. 36,941 (732) 542-9070

STRAUB & POKOTYLO 620 Tinton Avenue Bldg. B, 2nd Floor Tinton Falls, NJ 07724-3260

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (and any accompanying paper(s)) is being facsimile transmitted to the United States Patents and Trademark Office on the date shown below.

Michael P. Straub

Type or print name of person signing certification

Michael Straub

June 8, 2004

Date



FACSIMILE COVER SHEET

RECEIVED **CENTRAL FAX CENTER**

JUN 0 8 2004

The Law Offices of STRAUB & POKOTYLO

> 620 Tinton Avenue Bldg. B, 2nd Floor Tinton Falls, NJ 07724-3260

Telephone: 732-542-9070 Facsimile: 732-542-9071 Internet site: www.sp-ip.com

U.S. Patent and Trademark Office W. Deane; Group Art Unit 2642 Examiner:

(703) 872-9306 Facsimile No.:

Telephone No.: (703) 306-5838

Michael P. Straub, Esq. From:

June 8, 2004 Date:

Number of Pages Including Cover: 3

FORMAL SUBMISSION OF: A Revocation of Any MESSAGE: Previously Granted Associate Power's of Attorney and Grant of New Associate Power of Attorney

Attorney Docket No.: Nynex-27/CIP3 (00-VE02.27)

Applicants: Craig REDING et al.

Serial No.: 09/154,965

Filing Date: September 17, 1998

Title: METHODS AND APPARATUS FOR AUTOMATING THE SERVICING

OF TELEPHONE CALLS INCLUDING CALLS REQUESTING DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION

Examiner: William J. Deane

Group Art Unit: 2642

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (and any accompanying paper(s)) is being facsimile transmitted to the United States Patents and Trademark Office on the date shown below.

Michael P. Straub Type or print name of person signing certification

June 8,